

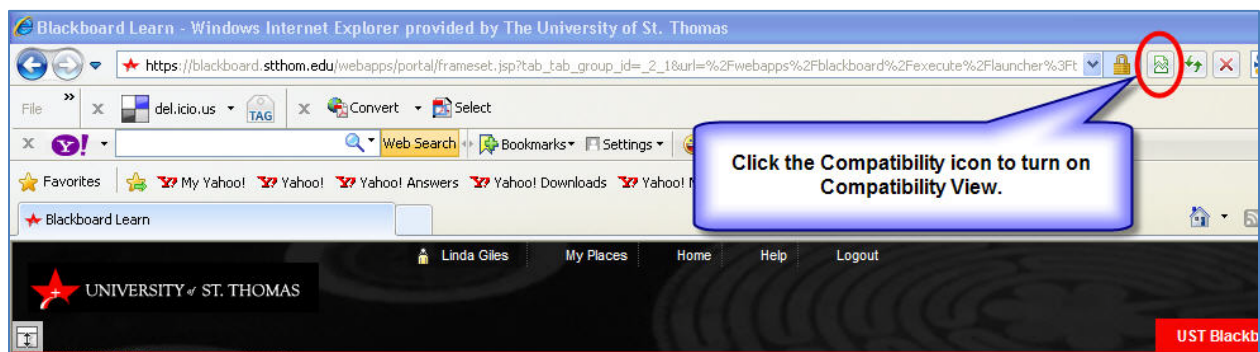
Blackboard 9.1 Compatibility View

What do I do if the “Attach a File” link is obscured when I am sending an email attachment?

If you are using Internet Explorer as your browser, you may see the image below when you are trying to send an email with an attachment. Notice the “Attach a file” link is laying on top of the grey Submit button.



To fix this issue, you will need to click the Compatibility icon in the upper right hand side of your web browser next to the URL. This will turn Compatibility View to on which will prevent the “Attach a file” link from shifting.



Once you have turned Compatibility View on, Blackboard will return to the entry page of your course taking you out of the "Send Email" area. You will then need to click on Send Email again to go back to your Email page. Now you will notice that the "Attach a file" link is no longer laying on the grey submit button. This will allow you to submit more than one attachment at a time.

